



- Flat-rate, affordable price
- Set-up and begin scanning in 15 minutes
- Works with SaaS and on-premises
- Operates across both local and distributed networks
- Agentless scanner inventories up to 20,000 assets

Cherwell Asset Intelligence™

Managing the various hardware and software assets in a Configuration Management Database (CMDB) does not have to be time-consuming and expensive. For organizations with fewer than 20,000 assets, Cherwell Asset Intelligence is an affordable, flat-rate, automated tool.

Cherwell Asset Intelligence is easy to install and can quickly discover and inventory network-connected PCs, Mac® computers, servers, and laptops as well as installed software.

Cherwell Asset Intelligence can help you:

- Strategically guide IT decisions by presenting a comprehensive, accurate view of your IT assets.
- Improve incident and request resolution times by ensuring up-to-date asset information is available to support staff.
- Eliminate staff hours and associated costs tied to manual inventory processes.

Discover All Your Assets

Automate the discovery of IT hardware -both physical and virtual- within your network. Cherwell Asset Intelligence uses a variety of standard protocols and tools such as ICMP, SNMP (v1, v2, and v3), and Nmap. Individual ranges of IP addresses, subnets, or entire network searches can be specified and all discovered assets are identified and stored in the Cherwell Device Manager.

You Have Control

Cherwell Asset Intelligence, an agentless scanner, automatically collects the most commonly used information such as CPU, RAM and disk space, running services or daemons, installed programs and packages. Want more detail? Easily extend the request to collect hundreds of advanced attributes by simply selecting them from a provided list.

Once the assets have been discovered, Cherwell Asset Intelligence will utilize Windows Management Instrumentation (WMI) for Microsoft® Windows® devices or Secure Shell (SSH) for Macs® computers to retrieve in-depth data about those assets. The inventoried data is stored in the Cherwell CMDB as native Cherwell Service Management business objects which can be reviewed and displayed according to the customer's configuration.

SaaS or On-premises

As a Cherwell Service Management add-on module, Cherwell Asset Intelligence is hosted with the primary software. Customers enjoy the freedom to host on-premises, contract with Cherwell for hosting, or contract with a third-party for hosting and can change the hosting model as their needs change.

Regardless of the primary Cherwell software hosting environment, the lightweight Cherwell scheduling service software must be installed on a customer's local workstation or server-class machine within its own network to conduct data scans. The service seamlessly communicates with the Cherwell CMDB via a single port - the same port used to operate Cherwell software. No additional setup is required.

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